

## The purposes of this key support role are to:

- To provide accurate and timely administrative support to ensure smooth running of the HR function
- To ensure accurate and useful information is available in the HR record systems.
- To support the HR Advisors and HR Manager in order to ensure the smooth running of the department

	This post is responsible for:
Ensure accurate and timely administrative support for the HR function	Supporting the HR Manager with the smooth running of the department by providing a high quality administration service to the team and department on a day to day basis
	<ul> <li>Supporting the HR Advisor responsible for payroll and employee relations with the administration requirements for the department including:</li> <li>producing regular and ad hoc-reports as required</li> <li>up-dating and maintaining the HR database and systems, staff records, contracts of employment and general payroll and employee relations material.</li> <li>providing monthly incremental salary reports</li> <li>maintaining and monitoring personnel files both electronically and in paper form to a high standard</li> <li>supporting with general HR correspondence to a high standard</li> <li>maintaining the Cycle to Work Scheme</li> </ul>
	<ul> <li>Supporting the HR Advisor responsible for recruitment with the administration of the recruitment cycle including : <ul> <li>managing applications, arranging interviews, interview timetables and interview packs for Managers</li> <li>liaising with applicants regarding necessary paperwork in line with Safer Recruitment requirements</li> <li>ensuring DBS forms and supporting documentation is gathered and checked accordingly</li> <li>obtaining proof of qualifications and training certificates</li> <li>referencing prospective employees to ensure suitability for employment</li> <li>managing new starter and induction packs</li> </ul> </li> </ul>

<ul> <li>meeting and greeting of new starters prior to joining to ensure all necessary paperwork is completed accurately</li> <li>setting up, monitoring and tracking staff probationary periods whilst informing managers of dates for review</li> <li>supporting with the NCS project and other selection days</li> </ul>
<ul> <li>General duties including:</li> <li>effective HR record keeping and general correspondence</li> <li>effective file maintenance including filing, archiving, storing and up-keeping of personnel records</li> <li>effective processing of new starters and leavers within the HR system</li> <li>effective management of the sickness and absence records and the overall sickness administration for the College.</li> <li>appropriate updating of HR department forms and documenting processes as requested</li> <li>timely liaison with reprographics team to ensure a good supply of HR forms and general information is printed and available to staff as and when required.</li> <li>act as custodian of HR forms and documents and maintain master records</li> <li>ensure strict confidentiality of all HR data and personal information</li> <li>assist other members of the department as required to cover for absence and work load management.</li> <li>work within the College policies and procedures with particular regard for health and safety, equal opportunities and the overriding need to safeguard children and vulnerable adults in our care.</li> </ul>

## PERSONAL QUALITIES AND EXPERIENCE

- 1 Good general knowledge of office procedures, high degree of accuracy, attention to detail, and excellent numeracy skills. Payroll admin experience not essential.
- 2 Good IT skills including word processing, e-mail, databases, computer packages, excel.
- 3 Confident and positive approach, ability to work and stay calm under pressure and with ability to prioritise work effectively.
- 4 Good communication skills, calm and reassuring manner and appreciation of good customer relations. An interest in understanding why we do things rather than just following a procedure, and capable of suggesting improvements.
- 5 Ability to work flexibly with all colleagues as part of a team; willing to help out, cover for other roles and work overtime where required
- 6 Maintain strict confidentiality
- 7 To work with College policies particularly on equality, safeguarding and health and safety

- 8 A good general standard of education is expected to at least GCSE level in English.
- 9. Support any other duties that may be necessary to fulfil the scope of the this role